



What is Aged Care Reform Now?

Aged Care Reform Now is a grassroots movement driven by older people, families, and workers, who have personal experiences with aged care.

Our vision is a transparent and effectively regulated aged care system that is focused on the human rights and quality of life of older people.

Older people deserve access to high-quality aged care services that meets their needs as they change – both at home and in residential care.

What does Aged Care Reform Now advocate for?

- A new Aged Care Act that focuses on the human rights of older people
- Effective regulation
- Financial transparency
- Increased staffing levels and skill mix with mandated minimum staff ratios and better trained staff
- Disclosure of performance indicators
- Public access of regulator's spot-check reports
- Public reporting of complaints including how they were managed and resolved
- Mandatory reporting of elder abuse
- Home care that prioritises each individual's need for support
- Working with older people and families when designing aged care services

What do we do?

We all know the problems with the aged care system, the Royal Commission into Aged Care Quality and Safety reported on them. We will keep governments accountable to reform, with a focus on the [Five Pillars](#). Aged Care Reform Now is about working with others to create meaningful reform that improves the quality of life for older Australians.

We do this through:

- Media and advocacy to highlight issues and potential solutions
- Engage in the reform process with politicians and government departments
- Collaborate with like-minded stakeholders to influence change
- Collate complaints via [issue.watch](#)
- Consult with and mobilise our membership, giving voice to the real needs of people interacting with the aged care system

We believe it is only by working together – with older people, families, staff, providers, peak bodies, unions, academics, health bureaucrats, and politicians – that older people in Australia will receive the care and support they need.